

COMPLAINTS REGISTER

Project: Crookwell 3 Wind Farm

Version date
03/11/2023

No.	Date	Description of Complaint	Name of Complainant	Address	Action Taken	Status
1	14/11/2022	Woodhouselee rd condition worsened since works commenced, rain and heavy trucks. Works to improve the road have happened in the Goulburn Mulwaree Shire but nothing has happened in the Upper Lachlan Shire Area.	Crookwell 3 Neighbour	Annies Lane	Receipt email. Meeting coordinated with Principal Contractor (PC), ULSC, GPG. PC engaged to repair works of 700m. A dilapidation report will be issued and assessed from this point forward.	Closed
2	10/12/2022	Dust Management of Graywood Siding Rd	Crookwell 3 Neighbour	Annies Lane	Receipt email 10/12/22 . Discussion with PC Project Manager 12/12/22. Letter formulated and sent.	Closed
3	7/12/2022	Gate blocked by skip bin	Crookwell 3 Neighbour	Annies Lane	Receipt email 7/12/22. Called PC Project Manager. Skip Bin Moved.	Closed
4	6/12/2022	Mature Tree Removal	Crookwell 3 Neighbour	Annies Lane	Receipt email 7/12/22. Principal Contractor investigated, independent ecologist notified and investigated, removal confirmed as per BMP and ECP's.	Closed
5	8/02/2023	Access to Gate	Crookwell 3 Neighbour	Annies Lane	Receipt email 10/2/23 Meeting organised on site for 10am 23/2/23. Access repaired, neighbour notified.	Closed
6	8/06/2023	Boundary fence - Cattle pushing against the fence due to noise from the civil works	Crookwell 3 Neighbour	Crookwell 3	Civil works concluded and issue stopped.	Closed
7	8/08/2023	Woodhouselee Rd needs pothole repair	Crookwell 3 Neighbour	Woodhouselee Rd	PC coordinated works with ULSC. Work completed.	Closed
8	18/09/2023	Vehicles driving too fast on Graywood siding rd.	Crookwell 3 Neighbour	Graywood Siding Rd	Issue raised at toolbox meeting. Neighbour confirmed that frequency has reduced. Ongoing management: agreed to raise as recurring topic at toolbox talks. Neighbour OK with outcome.	Closed